

MockNinja AI - Privacy Policy

Effective Date: June 1, 2026 | Last Updated: June 1, 2026

1. Introduction

MockNinja AI ('we', 'us', 'our') operates the website mockninja.co.in and related services. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you visit our website and use our mock interview platform. By using MockNinja, you consent to the data practices described in this policy.

2. Information We Collect

Personal Information: Name, email address, phone number, LinkedIn profile URL, professional background (company, designation, industry, work experience), educational preferences (target MBA schools, application round), and career summary.

Interview Data: Scheduling preferences, interviewer match results, session feedback, and uploaded resumes.

Payment Information: Payment transactions are processed through Razorpay, a PCI-DSS compliant payment gateway. We do not store your credit/debit card details on our servers. Razorpay's privacy policy governs the processing of payment data.

Usage Data: Browser type, IP address, pages visited, time spent on pages, and other diagnostic data collected automatically through cookies and similar technologies.

3. How We Use Your Information

We use the collected information for the following purposes:

- To provide and maintain our mock interview platform
- To AI-match you with the most suitable interviewer based on your profile
- To process bookings and payments
- To send booking confirmations, session reminders, and feedback reports via email
- To improve our platform, algorithms, and user experience
- To communicate updates, offers, and relevant information (with your consent)
- To comply with legal obligations

4. Data Sharing and Disclosure

We do not sell your personal information. We may share your data with:

- **Mock Interview Panelists:** Your professional profile, target schools, and session

preferences are shared with your matched interviewer to facilitate the session.

- **Payment Processors:** Razorpay processes your payment data under their own privacy policy.

- **Email Service Providers:** We use Resend for transactional emails (booking confirmations, OTPs).

- **Legal Requirements:** We may disclose information if required by law, regulation, or legal process.

5. Data Security

We implement industry-standard security measures including HTTPS encryption, secure API endpoints, and environment-variable-based secret management. While we strive to protect your data, no method of electronic transmission or storage is 100% secure.

6. Data Retention

We retain your personal information for as long as your account is active or as needed to provide services. Booking and payment records are retained for a minimum of 3 years for legal and accounting purposes. You may request deletion of your data by contacting us.

7. Your Rights

You have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate data
- Request deletion of your data (subject to legal retention requirements)
- Opt out of promotional communications
- Withdraw consent for data processing

To exercise these rights, contact us at MockNinjaHelp@gmail.com.

8. Cookies

We use essential cookies to maintain session state and preferences. We do not use third-party advertising cookies. You can configure your browser to refuse cookies, though some features may not function properly.

9. Third-Party Links

Our website may contain links to third-party websites (LinkedIn, Razorpay, etc.). We are not responsible for the privacy practices of these external sites.

10. Children's Privacy

MockNinja is intended for users aged 18 and above. We do not knowingly collect information from individuals under 18.

11. Changes to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated effective date. Continued use of MockNinja after changes constitutes acceptance of the revised policy.

12. Contact Us

For questions about this Privacy Policy, contact us at:

MockNinja AI

Email: MockNinjaHelp@gmail.com

Location: Hyderabad, India